

# Validate your delivery date and time



Date \_\_\_\_\_ Time \_\_\_\_\_

## PRIOR TO DELIVERY

- Use the FIT tool (on the back) to verify your purchase will fit through doors, stairways, hallways, corners, and in the room. You may be asked to sign a FIT waiver at time of delivery.
- Special requirements for delivery such as a small truck, gate codes, specific hours of access, building insurance, freight elevator access, etc. must be noted for delivery. Please contact Living Spaces.
- Waiting for your new home or building access? Your order has been placed on an “Estimated Delivery” date. Once you receive keys please call Living Spaces to confirm the delivery date. You can postpone delivery up to 30 days from the point of purchase.
- You will be contacted by text or automated phone message reminding you of the scheduled delivery 24 hours in advance and providing you with a 3 hour delivery window. This is only a courtesy reminder.

## NEED TO CHANGE DELIVERY?

- Delivery changes can only be made by calling Living Spaces - 1-877-266-7300.
- To avoid additional fees, delivery changes must be made at least 48 hours prior to delivery.
- Additional fees will incur if you call the day of delivery or less than 48 hours prior to change your delivery.

## THE DAY OF DELIVERY

- Delivery Day is here!! Your purchases are on the way! Track your purchases while on route at [www.livingspaces.com](http://www.livingspaces.com) (click on “Track Delivery” at the top and enter your sales order number).
- The area and walkways must be clear of existing furniture / obstacles. The team will not move existing furniture.
- Someone 18 or older must be on premise for the entire 3 hour delivery window.
- Inspect all items thoroughly before your driver leaves.



1-877-266-7300

## Measuring for delivery

We want to ensure your new furniture is delivered successfully. Here is some important measurement and obstruction information you should consider before you purchase your furniture and have it delivered.

### Quick Fit Questions

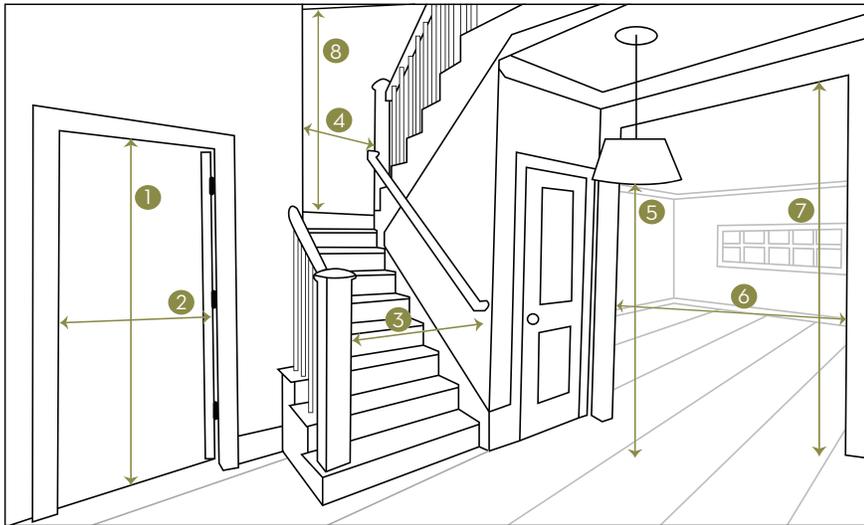
▶ Can our delivery truck fit down your road?

▶ Will the furniture fit through all doorways?

▶ Will your hallway size allow our team to fit through with product?

▶ Will the furniture fit up your stairway?

▶ Is your room ready for the product?



- 1 Exterior/Front doorway height
- 2 Exterior/Front doorway width & clearance to opposite wall
- 3 Staircase width
- 4 Staircase corner width\* & clearance to opposite wall upstairs \*if your stairs curve
- 5 Low-hanging light fixtures
- 6 Interior doorway width & clearance to opposite wall
- 7 Interior doorway height
- 8 Stairwell overhang/ceiling height

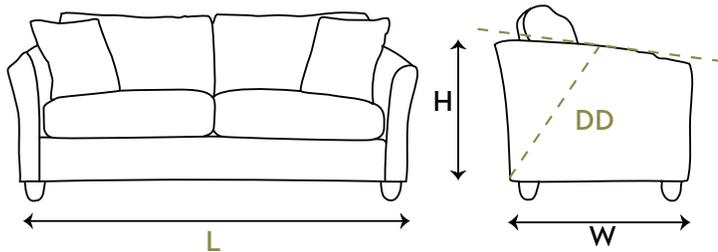
For apartment buildings or homes with elevators, it is important to measure the elevator interior height, elevator opening and opposite wall distance.

### How we measure your furniture

We measure your furniture by length, width and height as seen below to determine how much floor and wall space your new furniture will occupy.

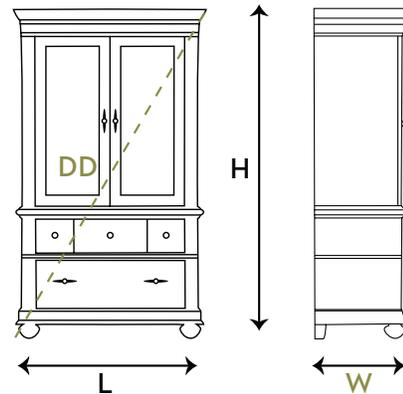
### Measuring for delivery

Measure the diagonal depth and width of the furniture as seen below to determine if it will fit through your home's entryways.



Sofa length **L** must be less than entryway dimension 1, stairway dimensions 3, 4 & 8 and all interior doorways 6 or 7.

Sofa diagonal depth **DD** must be less than the entryway dimension 2, stairway dimensions 3, 4 & 8 and all interior doorways 6 or 7.



Case goods diagonal depth **DD** must be less than the entryway dimension 1, stairway dimensions 3, 4 & 8 and all interior doorways 6 or 7.

Case goods width **W** must be less than entryway dimensions 1 or 2, stairway dimensions 3, 4 & 8 and all interior doorways 6 or 7.